

# Frequently Asked Questions

## **What phone number should I call if I need to talk to my child?**

If you are calling to talk to your child please call 978-897-2474.

## **What are the hours of the full day program?**

The Full Day program runs from 8:00 am – 5:00 pm.

## **What time do I need to drop my child off?**

The Boys and Girls Club will open at 8:00 am. No one will be allowed to enter the building before this time. Please make sure your child has arrived by 9:00 am. If your child will be later please call and talk to one of the directors.

## **Do you offer early drop off or extended day offered?**

Unfortunately, the Boys and Girls Club does not offer early drop off or extended day.

## **What if I am going to be late picking up my child?**

All children must be picked up by 5:00 pm. If you are going to be late to pick up your child please call and let a member of the staff know prior to 5:00 pm. If we have not heard from you by 5:05 pm we will contact someone on your emergency contacts. Picking your child up late will result in a late pickup fee. All late pick-up charges are \$5.00 for the first 5 minutes and \$1.00 for every additional minute per child. (no exceptions for traffic, weather, or miscommunication.) Fees should be paid at the time of pickup to the staff members on duty.

## **What does the \$135 per week include?**

The fee includes field trips, swimming, archery, tennis lessons, games, arts and crafts and more. For additional fees we have swim lessons, kayaking, ice cream and \$5 crafts.

## **What if my child has an appointment and will be late?**

If you have any type of appointment and you need to drop your child off late please let one of the directors know.

## **If my child needs to take medication can I give it to a member of the staff to give to them?**

Unfortunately, the staff at the Boys and Girls club do not give out medication to children.

## **What if there is a medical emergency while my child is attending the Boys and Girls Club?**

All staff members are trained in First Aid and CPR. If an injury requires more medical attention we will call the Maynard Fire Department to handle any emergencies. After the Fire Department is called we will contact the parents or the emergency contacts to inform them of the situation.

## **What if I need to cancel one of the weeks I have signed up for?**

If you need to cancel a week of the summer program you are registered for you must provide us with written notice two weeks prior to the start date of the program.

## **Can a field trip day be changed?**

Yes, all field trip days are subject to change.

## **What time will my child be back from the field trip?**

We will be returning from all field trips between 3:00 and 4:00pm.